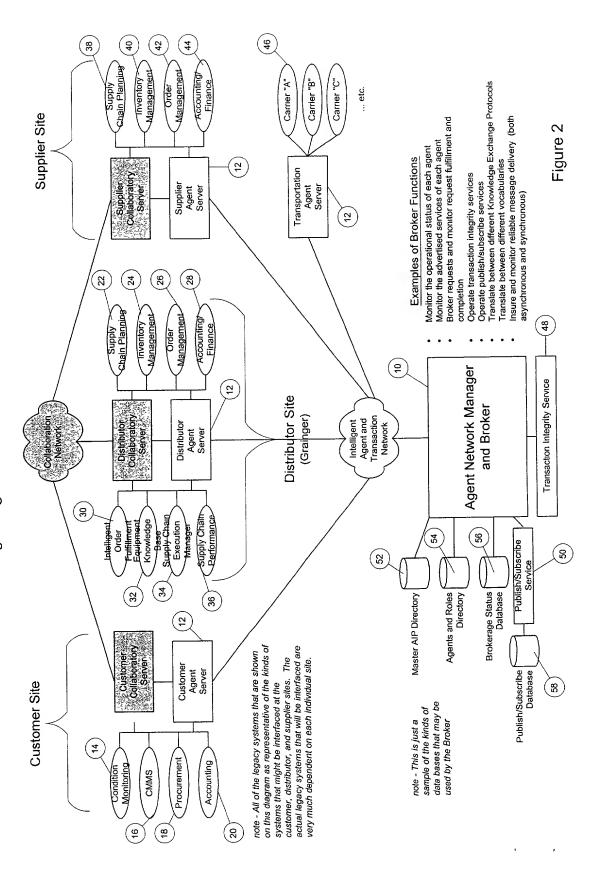
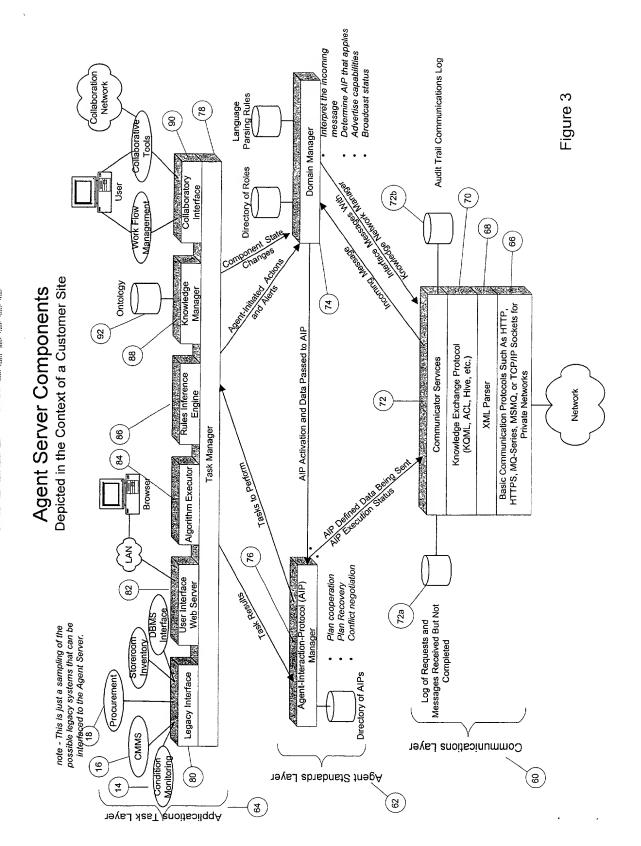
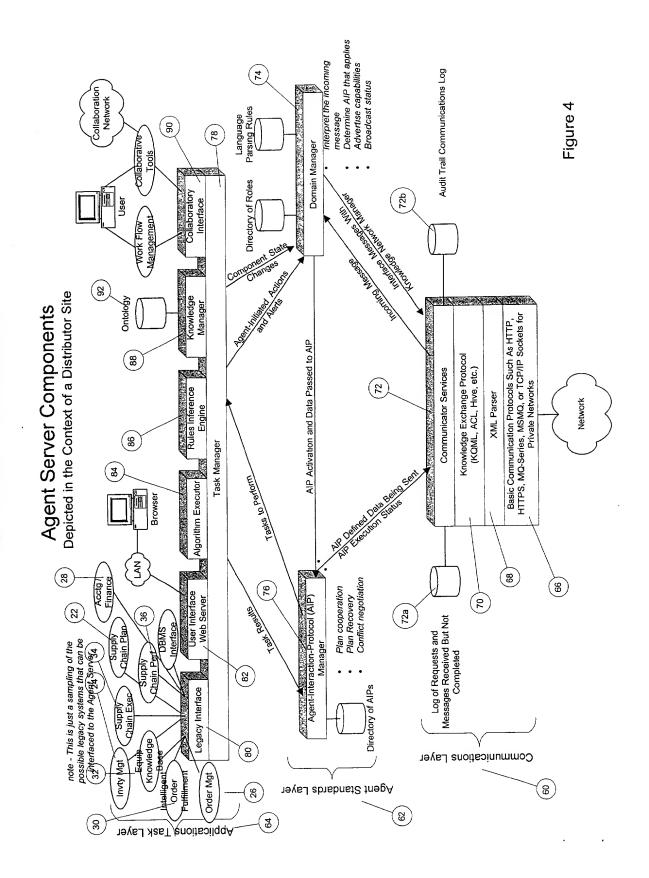
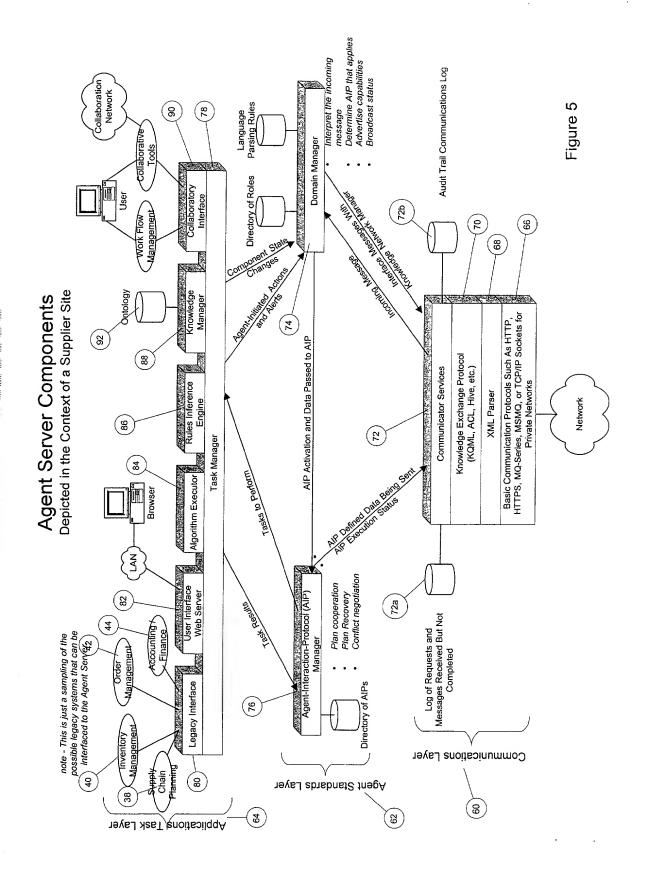


Intelligent Agent and Transaction Network









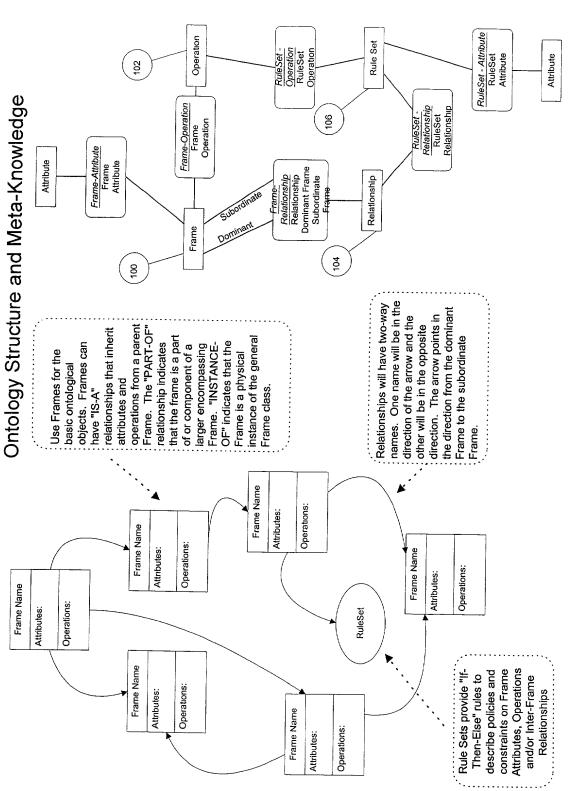
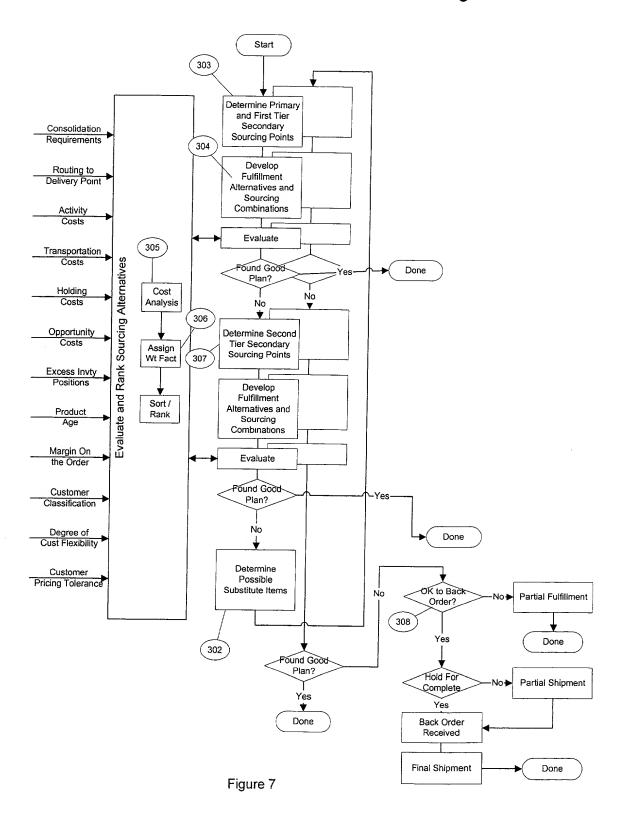


Figure 6

Intelligent Order Fufillment Planning



Inventory Management

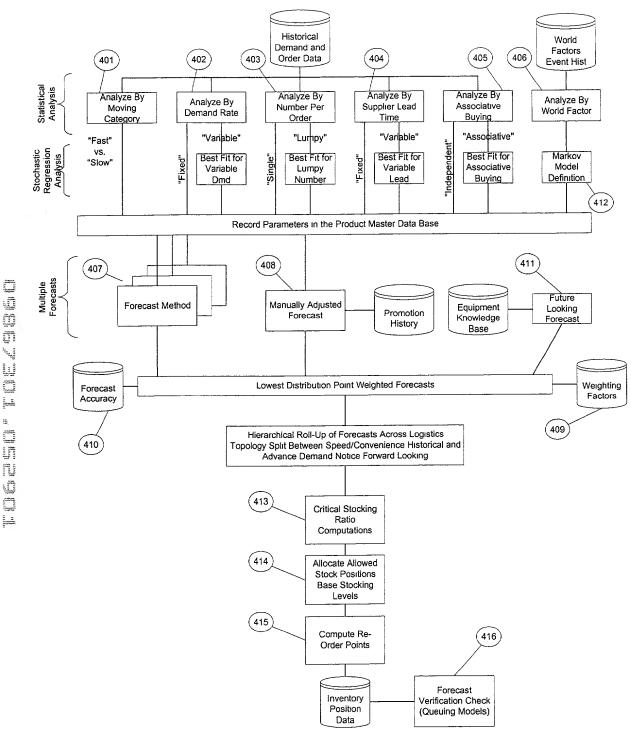


Figure 8

MRO ISCM - Equipment Knowledge Base

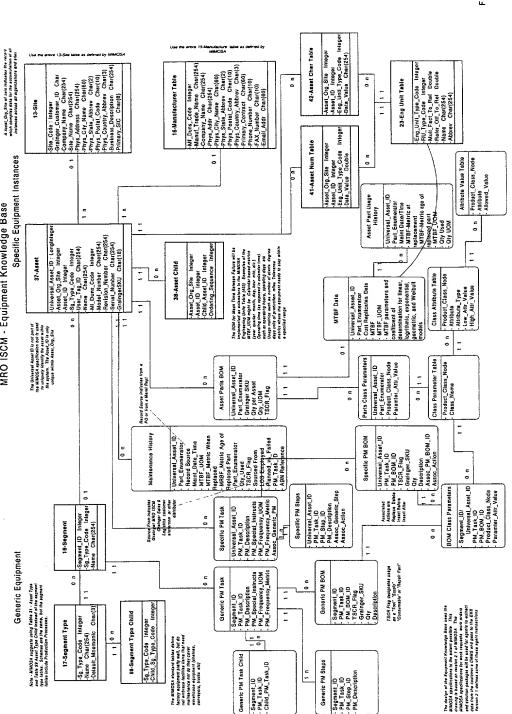
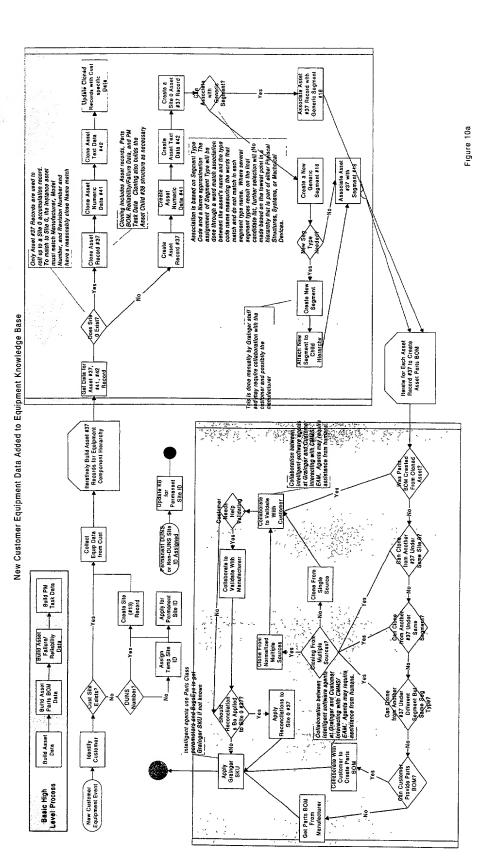
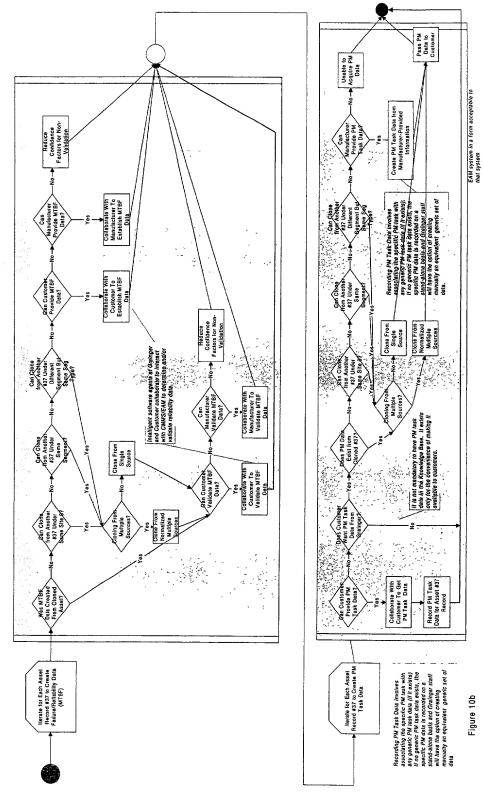


Figure 9



New Customer Equipment Data Added to Equipment Knowledge Base (cont)



Record Maintenance Results in the Equipment Knowledge Base

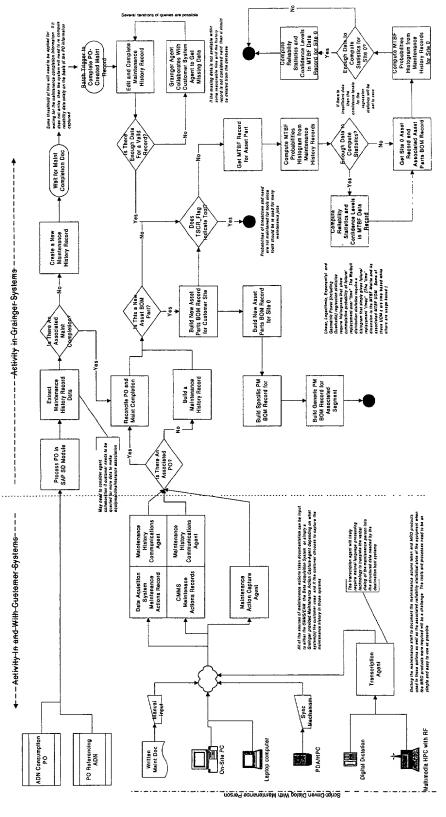
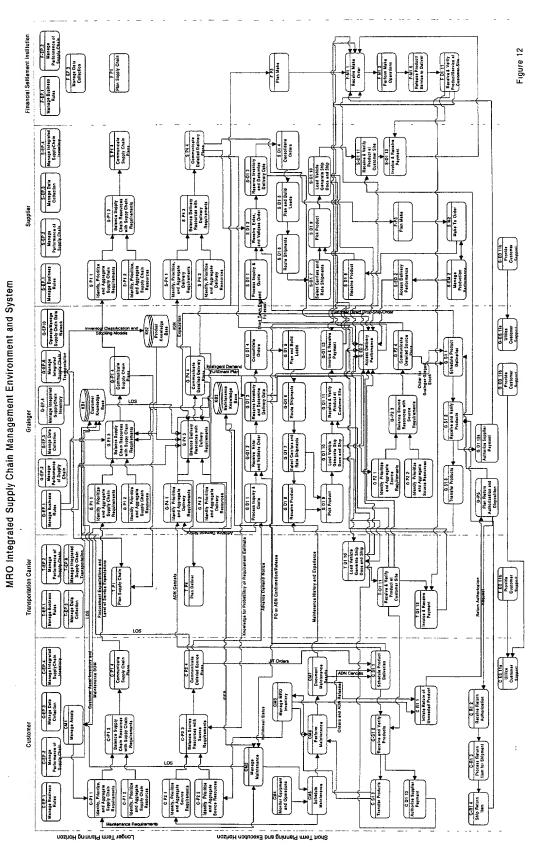


Figure 11



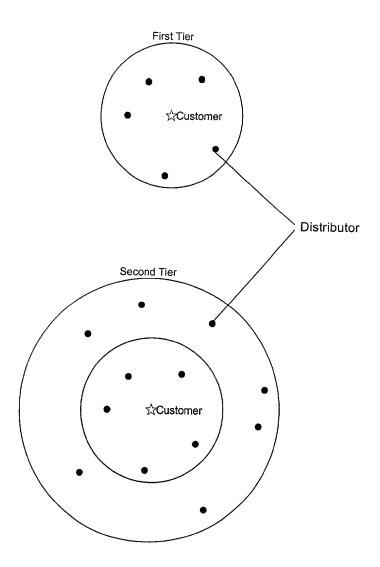


FIGURE 13